



Behavioral Health

SERVICES GUIDE

Revised February 2021

The following guide is a resource to find mental health and substance use disorder services in San Bernardino County.

These services support children, youth, adults and older adults who are experiencing a severe and persistent mental illness and are uninsured or on Medi-Cal, and youth, adults and older adults with a substance use disorder.

This guide is a summary of San Bernardino County Dept. of Behavioral Health (DBH) and DBH contract provider services and is not inclusive of all services and/or providers. DBH's Provider Directory, which includes each licensed, waived, or registered mental health provider and licensed substance use disorder services provider employed with or contracted by DBH to deliver Medi-Cal services may be viewed at <http://wp.sbcounty.gov/dbh/about-dbh/directory-of-providers/>.

ABOUT THE DEPARTMENT

The San Bernardino County Department of Behavioral Health (DBH) provides mental health and substance use disorder services to county residents who are experiencing major mental illnesses or substance abuse issues.

DBH provides culturally and linguistically appropriate mental health/ substance use disorder treatment to all age groups, with a primary emphasis placed on treating children/youth who may be seriously emotionally disturbed, adults who are experiencing a serious and persistent mental illness, and individuals who are experiencing substance use disorders. DBH also provides an array of prevention and early intervention services for both mental health and substance abuse.

DBH programs strive to be recognized as a progressive system of seamless, accessible and effective services that promote wellness, recovery and resiliency for individuals, families and communities.

VERONICA KELLEY, DSW, LCSW
DIRECTOR

MICHAEL KNIGHT, MPA
ASSISTANT DIRECTOR

PREFACE

This guide is current as of February 2021.

Services are alphabetized by **HEADING**, program name, and street number/region.

For all telephone numbers listed, dial 711 for TTY users.

To obtain this guide in large print, another language, or for new/updated information, call (888) 743-1478.

This guide includes service providers in the following San Bernardino County cities:

East Valley	West Valley	Desert/Mountain	Morongo Basin
Bloomington	Chino	Adelanto	Joshua Tree
Colton	Fontana	Apple Valley	Morongo Valley
Grand Terrace	Montclair	Barstow	Twentynine Palms
Highland	Ontario	Big Bear	Yucca Valley
Loma Linda	Pomona	Crestline	
Redlands	Rancho Cucamonga	Hesperia	
Rialto	Upland	Lucerne Valley	
San Bernardino		Needles	
Yucaipa		Sky Forest	
		Trona	
		Victorville	

Please note - this guide is a summary of DBH and DBH contract provider services and is not inclusive of all services and/or providers. DBH's Provider Directory, which includes each licensed, waived, or registered mental health provider and licensed substance use disorder services provider employed with or contracted by DBH to deliver Medi-Cal services may be viewed at <http://wp.sbcounty.gov/dbh/about-dbh/directory-of-providers/>.

For access to behavioral health services and information 24 hours a day, call DBH Access and Referral line at (888) 743-1478. In case of an emergency, call 911.

CRISIS AND URGENT CARE SERVICES

You may call or walk into a clinic for services. **No appointment is necessary.**

Community Crisis Response Teams (CCRT) - community-based mobile crisis response program for children and adults experiencing a psychiatric emergency. Teams are available to respond from 7 a.m. to 10 p.m. daily.

East Valley	(909) 421-9233 Text (909) 420-0560
High Desert	(760) 956-2345 Text (760) 734-8093
West Valley	(909) 458-1517 Text (909) 535-1316

Crisis Walk-In Centers (CWIC) - urgent mental health centers serving children, youth, adults, and older adults. Services may include voluntary intervention, risk assessments, medications, and evaluations for hospitalization. Open 24 hours a day, 365 days a year including holidays.

12240 Hesperia Rd., Victorville	(760) 245-8837
7293 Dumosa Ave., Ste. 2, Yucca Valley	(760) 365-2233

Crisis Residential Treatment (CRT) Centers - residential mental health treatment centers for individuals, age 18 to 59, who are experiencing an acute psychiatric episode or crisis. Services are voluntary and may last up to 90 days. Open 24 hours a day, 365 days per year, including holidays.

Casa Paseo Center, 720 E. Gilbert Ave., San Bernardino	(909) 332-6000
Desert Hill Center, 16552 Sunhill Dr., Victorville	(760) 780-4400
Morongo Oasis Center, 60805 29 Palms Hwy., Joshua Tree	(760) 974-5990
Wellspring Center, 15217 San Bernardino Ave., Fontana	(951) 643-2150

Crisis Stabilization Unit (CSU) Centers - urgent mental health centers for individuals age 13 and older. Voluntary services may include, crisis risk assessments, medications, and evaluations for hospitalization. Open 24 hours a day, 365 days a year, including holidays.

Merrill Center, 14677 Merrill Ave., Fontana	(951) 643-2340
Windsor Center, 1481 N. Windsor Dr., San Bernardino	(909) 361-6470

GENERAL SERVICES AND SUPPORTS

You may call or visit a location for more information on services.

Clubhouses - *peer support centers for individuals living with a behavioral health condition. Services include support groups, social activities, outings, and other wellness services.*

A Place to Go Clubhouse, 32770 Old Woman Springs Rd., Ste. B, Lucerne Valley	(760) 248-2327
Amazing Place, 2940 Inland Empire Blvd., Ontario	(909) 458-1396
Central Valley Fun Clubhouse, 1501 S. Riverside Ave., Rialto	(909) 877-4889
Desert Stars, 1841 E. Main St., Barstow	(760) 255-5705
Our Place, 24950 Redlands Blvd., Ste. 1, Loma Linda	(909) 557-2145
Pathways to Recovery, 17053 E. Foothill Blvd., Ste. B, Fontana	(909) 347-1300
Santa Fe Social Club, 56020 Santa Fe Trail, Ste. M, Yucca Valley	(760) 369-4057
Serenity Clubhouse, 12625 Hesperia Rd., Ste. B, Victorville	(760) 955-6224
Team House, 201 W. Mill St., San Bernardino	(909) 388-5640

Community Supervised Treatment After Release (CSTAR) - *outpatient mental health treatment services for individuals involved with the criminal justice system. CSTAR helps current and/or prior justice involved individuals transition back into the community.*

1330 E. Cooley Dr., Colton (909) 580-3705 | (909) 963-9783 Hotline

Employment Program - *employment preparation, on-the-job training, and referrals to Department of Rehabilitation counselors.*

Administration/East Valley	(909) 421-9430
High Desert, 12625 Hesperia Rd., Victorville	(760) 995-8306
TAY Services, 17053 E. Foothill Blvd., Fontana	(909) 347-1344
West Valley, 2940 Inland Empire Blvd., Ontario	(909) 458-1322

Family Resource Centers - *provides services to children, youth, and families. Services include mental health education workshops, community counseling, adult skill-based education programs, and parenting support.*

Ontario Montclair School District	
9916 Central Ave., Montclair	(909) 983-8522
10200 Lehigh Ave., Montclair	(909) 445-1618
1556 S. Sultana Ave., Ontario	(909) 418-6923
Pacific Clinics, 58945 Business Center Dr., Ste. D, Yucca Valley	(760) 228-9657
Rim Family Services, 28545 State Hwy.18, Skyforest	(909) 336-1800
Riverside-San Bernardino Indian Health Inc., 170 N. Yucca Ave., Barstow	(760) 256-9016
Valley Star Behavioral Health Inc., 1585 S. D St., Ste. 101, San Bernardino	(909) 388-2222
Victor Community Support Services	
1053 N. D St., San Bernardino	(909) 522-4656
5400 Cholame Rd., Victorville	(760) 243-5417

Financial Interviewers - *conducts interviews with individuals to determine financial responsibility, eligibility, and the share of costs for services received.*

Central Valley	(909) 386-8280
Desert/Mountain Region	(909) 386-8287
East Valley	(909) 386-8293
West Valley	(909) 386-8288

Office of Consumer and Family Affairs - *supports individuals and families in need of/or using behavioral health services through advocacy and navigation of services.*

303 E. Vanderbilt Way, San Bernardino	(909) 388-0818
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Patients' Rights - *protects the rights of individuals receiving psychiatric services through support, advocacy, and complaint investigations.*

850 E. Foothill Blvd., Rialto	(800) 440-2391
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Recovery Based Engagement Support Teams (RBEST) – *provides field-based services to individuals with untreated mental illness and families. Services include outreach, engagement, case management, family education, support, and therapy.*

	(909) 421-9452
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Transitional Age Youth (TAY) Centers - *provides prevention services to unserved and underserved and inappropriately served youth, ages 16 to 26.*

Mental Health Systems, Inc., Ontario TAY Center, 316 E. E St., Ontario	(909) 983-4466
One Stop TAY Center, 780 E. Gilbert St., San Bernardino	(909) 387-7194
Valley Star Community Services	
Valley Star TAY One Stop, 58471 29 Palms Hwy., Ste. 102, Yucca Valley	(760) 853-4888
Victor Community Support Services, Victorville TAY Center	
15400 Cholame Rd., Victorville	(760) 243-5417

OUTPATIENT MENTAL HEALTH CLINICS

Services may include crisis intervention, assessment, referral, individual/group therapy, medication support, case management, drug/alcohol and educational workshops. Outpatient clinics serve children, youth, adults and older adults, unless otherwise indicated. You may call or visit a clinic to schedule an appointment.

East Valley

Mesa Counseling Services, 850 E. Foothill Blvd., Rialto	(909) 421-9301
Phoenix Community Counseling Center, 820 E. Gilbert St., San Bernardino	(909) 387-7200
South Coast Community Services	
1030 Nevada St., Ste. 200, Redlands	(909) 792-0747
34324 Yucaipa Blvd., Ste. B – D, Yucaipa	(909) 790-0210

Desert/Mountain

Barstow Counseling Center, 1841 E. Main St., Barstow	(760) 255-5700
Family Services Agency	
11424 Chamberlaine Way, Ste. 11-12, Adelanto	(760) 246-0947
23406 Crestforest Dr., Crestline	(909) 338-4689
Lutheran Social Services	
32770 Old Woman Springs Rd., Ste. C, Lucerne Valley	(760) 248-6612
41945 Big Bear Blvd., Ste. 222, Big Bear Lake	(909) 866-5070
82820 Trona Rd., Trona	(760) 372-5159
Needles Behavioral Health Center, 1600 Bailey Ave., Unit 2, Needles	(760) 326-9313
Victor Valley Behavioral Health, 12625 Hesperia Rd., Victorville	(760) 995-8300

Morongo Basin

Hi-Desert Behavioral Health Services, 57407 29 Palms Hwy., Ste. F, Yucca Valley (760) 366-1541

West Valley

Mariposa Community Counseling, 2940 Inland Empire Blvd., Ontario	(909) 458-1350
South Coast Community Services	
1425 W. Foothill Blvd., Ste. 310, Upland	(909) 835-4800
11780 Central Ave., Ste. 205, Chino	(877) 527-7227
Vista Community Counseling, 17053 E. Foothill Blvd., Fontana	(909) 347-1300
West End Family Counseling, 855 N. Euclid Ave., Ontario	(909) 983-2020

Services for specific populations – *the following providers offer services specific to the needs of special populations. Services include crisis counseling, individual/group/family therapy, medication management, and recovery services. You may call or visit a clinic to schedule an appointment.*

EMQ Children & Family Services

572 N. Arrowhead Ave., Ste. 100, San Bernardino	(909) 266-2700
High Desert Center Inc., High Desert Child, Adolescent & Family Services Center	
16248 Victor St., Victorville	(760) 243-7151
Project Sister Family Services Rape/Sexual Assault Crisis Counseling	
363 S. Park Ave., Ste. 303, Pomona	(909) 623-1619
San Bernardino Sexual Assault Services	
444 N. Arrowhead Ave., Ste. 101, San Bernardino	(800) 656-4673
Valley Star Children & Family Services, 1585 S. D St., Ste. 101, San Bernardino	(909) 388-2222
Victor Community Support Services	
1908 Business Center Dr., Ste. 220, San Bernardino	(909) 890-5930
15095 Amargosa Rd., Ste. 201, Victorville	(760) 245-4695

PREVENTION & EARLY INTERVENTION (PEI) PROGRAMS

Services to help prevent mental illness from becoming severe and disabling. PEI programs offer short-term counseling and referrals. You may call or visit a location for more information on services.

Community Wholeness & Enrichment (CWE) - *supports individuals showing early signs of mental illness. CWE educates families, refers to community supports, and de-stigmatizes mental health. Serving children, adults, and families.*

Rim Family Services, 28545 State Hwy. 18, Skyforest (909) 336-1800
South Coast Community Services
222 N. Mountain Ave., Ste. 100B, Upland (909) 303-2500
1030 Nevada St., Ste. 200, Redlands (909) 792-0747
34324 Yucaipa Blvd., Ste. B - D, Yucaipa (877) 527-7227
Victor Community Support Services, 15400 Cholame Rd., Victorville (760) 780-4505

Low Income First Time Mothers Program (LIFT) – *support services for pregnant mothers and their children.*

San Bernardino County Preschool Services
662 S. Tippecanoe Ave., San Bernardino (888) 543-7025

Military Services & Family Support Program (MSFS) - *in-home and on-site services specific to the needs of active duty and retired military personnel and their families.*

Christian Counseling Service, 101 E. Redlands Ave., Ste. 203, Redlands (909) 793-1078
Pacific Clinics
5910 Adobe Rd., Ste. A, Twentynine Palms (760) 228-9657 (By appt. only)
58945 Business Center Dr., Ste. D, Yucca Valley (760) 228-9657
Victor Community Support Services, 222 E. Main St., Ste. 117, Barstow (760) 255-1496

Native American Resource Center – *services and resources aimed to help meet the needs of American Indian and Alaskan Native individuals and families.*

Riverside-San Bernardino County Indian Health, Inc.
11980 Mt. Vernon Ave., Grand Terrace (909) 684-1097

Older Adults Community Services - *in-home and on-site mobile wellness services for older adults. Services include physical and behavioral health screenings, prevention activities, and safety education.*

Family Service Association, 17210 Slover Ave., Ste. 200, Fontana (909) 888-2100
Lutheran Social Services, 41945 Big Bear Blvd., Ste. 222, Big Bear Lake (909) 866-5070
Rim Family Services, 28545 State Hwy.18, Skyforest (909) 336-1800
San Bernardino County Department of Aging & Adult Services

686 E. Mill St., 2nd fl., San Bernardino (909) 891-3900
West End Family Counseling, 855 N. Euclid Ave., Ontario (909) 983-2020

Preschool PEI Program – *program for preschool children, families and teachers to increase positive behaviors in young children.*

San Bernardino County Preschool Services
662 S. Tippecanoe Ave., San Bernardino (888) 543-7025

Promotores de Salud /Community Health Workers –*outreach program designed to support culturally diverse communities in San Bernardino County. Prevention services include mental health awareness, education, prevention, and resources.*

Asian American Resource Center, 1133 S. E St., San Bernardino (909) 383-0164
Hearts & Lives

27307 Hwy. 180, Ste. 205, Blue Jay (909) 338-3222

24028 Lake Dr., Ste. A, Crestline (909) 338-3225

Riverside-San Bernardino County Indian Health, Inc.

11980 Mt. Vernon Ave., Grand Terrace (909) 864-1097

Valley Star Behavioral Health, Inc., 1585 S. D St., Ste. 101, San Bernardino (909) 388-2222

Victor Community Support Services

15400 Cholame St., Victorville (760) 243-5417

1053 N. D St., San Bernardino (909) 522-4656

Resilience Promotion in African American Children - *prevention and early intervention services for African American children and their families. Services incorporate African American values, beliefs and traditions.*

Valley Star Behavioral Health, Inc., 1585 S. D St., Ste. 101, San Bernardino (909) 388-2222

Young Visionaries Youth & Leadership Academy

696 S. Tippecanoe Ave., San Bernardino (909) 723-1695

Student Assistance Program (SAP) - *school-based program for students and families. Services include education for substance abuse, mental health, academic, emotional and social issues.*

Desert Mountain Children's Center

17800 Hwy. 18, Apple Valley (760) 552-6700

58967 Business Center Dr., Ste. C - E, Yucca Valley (760) 369-3130

Lutheran Social Services, 41945 Big Bear Blvd., Ste. 222, Big Bear Lake (909) 866-5070

South Coast Community Services

1030 Nevada St., Ste. 200, Redlands (909) 335-7067

1461 E. Cooley Dr., Ste. 100, Colton (909) 980-6700

34324 Yucaipa Blvd., Ste. B - D, Yucaipa (877) 527-7227

Victor Community Support Services, 1053 N. D St., San Bernardino (909) 522-4656

West End Family Counseling, 855 N. Euclid Ave., Ontario (909) 983-2020

SPECIALIZED CHILDREN AND FAMILY SERVICES

Services for seriously, emotionally disturbed children who are not benefiting from traditional mental health services. Services range from crisis intervention to life skills and educational services. You may call or visit a provider for more information.

Early Identification & Intervention Services (EIS) - for children, up to nine years of age, who are not displaying age appropriate interactions and attachment.

Christian Counseling Services, 101 E. Redlands Blvd., Ste. 215, Redlands	(909) 793-1078
Desert Mountain Children's Center 17800 Hwy. 18, Apple Valley	(760) 552-6700
42007 Fox Farm Rd., Ste. 2A, Big Bear Lake	(909) 866-2165
58967 Business Center Dr., Ste. C - E, Yucca Valley	(760) 369-3130
Hearts & Lives 24028 Lake Dr., Crestline	(909) 338-3222
27307 State Hwy. 189, Ste. 205, Blue Jay	(909) 744-9722
Lutheran Social Services 309 E. Mountain View St., Ste. 100 – 102 & 104, Barstow	(760) 256-7279
Victor Community Support Services 1908 Business Center Dr., Ste. 109, San Bernardino	(909) 890-5930
West End Family Counseling, 1420 S. Milliken Ave., Ste. 508, Ontario	(909) 988-2418

School-Aged Treatment Services (SATS) - for children and youth with a mental health disorder that interferes with their functioning in family, school, or community.

Chino Valley Unified School District, 12970 3rd St., Bldg.1, Chino	(909) 628-1201
Desert Mountain Children's Center 17800 Hwy. 18, Apple Valley	(760) 552-6700
42007 Fox Farm Rd., Ste. 2A, Big Bear Lake	(909) 866-2165
58967 Business Center Dr., Ste. C- E, Yucca Valley	(760) 369-3130
Mountain Counseling and Training, 340 Hwy. 138, Crestline	(909) 336-3330
Ontario Montclair School District/Robert Hardy Professional Development Center 515 S. Bon View Ave., Ontario	(909) 930-6793
San Bernardino County Schools/Barbara Phelps Community Day School 1812 W. Park Ave., Redlands	(909) 748-0259
South Coast Community Services 1030 Nevada St., Ste. 200, Redlands	(909) 792-0747
1425 W. Foothill Blvd., 3 rd fl., Upland	(877) 527-7227
1461 E. Cooley Dr., Ste. 100, Colton	(909) 835-4800
34324 Yucaipa Blvd., Ste. C, Yucaipa	(909) 790-1300
Upland Unified School District, 601 5th Ave., Upland	(909) 949-6526
Victor Community Support Services, 1053 N. D St., San Bernardino	(909) 522-4656
West End Family Counseling Services, 855 N. Euclid Ave., Ontario	(909) 983-2020

Screening, Assessment, Referral & Treatment (SART) - *services for children, birth to six years of age, who may have been exposed to abuse, neglect, and/or alcohol or other drugs and as a result, are having social, cognitive, and/or behavioral issues.*

Christian Counseling Services, 101 E. Redlands Blvd., Ste. 215, Redlands (909) 793-1078
Desert Mountain Children's Center
17800 Hwy. 18, Apple Valley (760) 552-6700
42007 Fox Farm Rd., Ste. 2 A, Big Bear Lake (909) 866-2165
58967 Business Center Dr., Ste. C - E, Yucca Valley (760) 369-3130
Victor Community Support Services
1908 Business Center Dr., Ste. 109, San Bernardino (909) 890-5930
West End Family Counseling, 1420 S. Milliken Ave., Ste. 508, Ontario (909) 988-2418

Success First/Early Wrap – *services for seriously emotionally disturbed, unserved and underserved children, ages 0 to 18.*

Lutheran Social Services
309 E. Mountain View St., Ste. 100 - 102 & 104, Barstow (760) 256-7279
41945 Big Bear Blvd., Ste. 221 - 223, Big Bear (909) 866-5070
58923 Business Center Dr., Ste. A - E, Yucca Valley (760) 365-7209
Mental Health Systems, Inc., 9570 N. Center Ave., Ste. 110, Rancho Cucamonga (909) 980-2789
Mountain Counseling and Training, Inc., 340 Hwy. 138, Crestline (909) 336-3330
South Coast Community Services
1425 W. Foothill Blvd., 3rd fl., Upland (877) 527-7227
1461 E. Cooley Dr., Ste. 100, Colton (909) 835-4800
Uplift Family Services, 572 & 596 N. Arrowhead Ave., San Bernardino (909) 266-2700
Victor Community Support Services
1908 S. Business Center Dr., Ste. 109, San Bernardino (909) 890-5930
15095 Armargosa Rd., Ste. 201, 205, 208, Victorville (760) 245-4695

Therapeutic Behavioral Services (TBS) - *intensive one-on-one services for children, ages 0 to 21. TBS provides outpatient services to support short-term treatment goals.*

Lutheran Social Services
41945 Big Bear Blvd., Ste. 221 - 223, Big Bear (909) 866-5070
58923 Business Center Dr., Ste. A - E, Yucca Valley (760) 365-7209
Mental Health Systems, Inc., 790 Via Lata, Ste. 300, Colton (909) 433-0445
Mountain Counseling and Training, Inc., 340 Hwy. 138, Crestline (909) 336-3330
South Coast Community Services
1425 W. Foothill Blvd., Ste. 201 & 310, Upland (877) 527-7227
Uplift Family Services, 572 & 596 N. Arrowhead Ave., San Bernardino (909) 266-2700
Victor Community Support Services, 15400 Cholame Rd., Victorville (760) 243-5417

SUBSTANCE USE DISORDER RECOVERY CENTERS

Recovery Support Centers provide a drug and alcohol-free sober living social environment, resources, and classes. Classes include smoking cessation, anger management, and parenting. Treatment and other clinical services are not provided. You may call or visit a location for services.

Inland Valley Recovery Services	
934 N. Mountain Ave., Ste. A & B, Upland	(909) 949-4667
939 N. D St., San Bernardino	(909) 889-6519
Mental Health Systems, Inc., Center for Change	
300 H St., Needles	(760) 326-4590
58945 Business Center Dr., Ste. N, Yucca Valley	(760) 369-1074
Mental Health Systems, Inc., Central Valley Regional Recovery Center	
1076 Santo Antonio Dr., Ste. B, Colton	(909) 433-9824
Rim Family Mobile Resource Center	
28545 State Hwy. 18, Skyforest	(909) 336-1800
St. John of God Hospitality Center	
15534 6th St., Victorville	(760) 952-9192

SUBSTANCE USE DISORDER TREATMENT PROVIDERS

Preventative outpatient services, which may include alcohol detoxification and medication assisted treatment. You may call or visit a provider for services.

Desert/Mountain

Aegis, 11776 Mariposa Rd., Ste. 103, Hesperia	(760) 956-2462
Barstow Behavioral Health, 1841 E. Main St., Ste. 218, Barstow	(760) 255-5700
High Desert Child, Adolescent & Family Services Center, Inc.	
225 Barstow Rd., Barstow	(760) 243-7151
16248 Victor St., Victorville	(760) 243-7151
Mental Health Systems, Inc. (<i>several locations throughout the region</i>)	(909) 433-9824
Rim Family Services, 28545 State Hwy. 18, Skyforest	(909) 336-1800
St. John of God Health Care Outpatient Services	
13333 Palmdale Rd., Victorville	(760) 241-4917
15534 6th St., Victorville	(888) 233-4288

East Valley

Aegis Treatment Centers, 1889 W. Redlands Blvd., Redlands	(909) 501-5167
Cedar House Life Change Center, 18612 Santa Ana Ave., Bloomington	(909) 421-7120
Colton Clinical Services, 2275 E. Cooley Dr., Colton	(909) 370-1777
Inland Behavioral & Health Services, Inc., 1963 N. E St., San Bernardino	(909) 881-6146
Inland Valley Recovery Services San Bernardino Recovery Center 939 N. D St., San Bernardino	(909) 889-6519
Mental Health Systems, Inc. 1076 Santo Antonio Dr., Ste. B, Colton	(909) 433-9824
2282 N. Sierra Way, San Bernardino	(909) 881-1570
Rialto Behavioral Addiction Treatment Services, 850 E. Foothill Blvd., Rialto	(909) 421-9465
San Bernardino County Department of Public Health 340 N. Mountain Ave., San Bernardino	(800) 782-4264

Morongo Basin

Mental Health Systems, Inc., Yucca Valley Center for Change 58945 Business Center Dr., Ste. J, Yucca Valley	(760) 369-1074
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West Valley

Aegis, 125 W. F St., Ontario	(909) 986-4550
Clare-Matrix, 812 N. Euclid Ave., Ontario	(909) 395-0888
Inland Valley Recovery Services 934 N. Mountain Ave., Ste. A – C, Upland	(909) 949-4667
Mariposa Community Counseling, 2940 Inland Empire Blvd., Ontario	(909) 458-1350

REFERRAL ONLY PROGRAMS

Participants must be referred into the following programs by a service provider, agency, and/or health or social services professional.

ADULT CRIMINAL JUSTICE

Comprehensive treatment services for individuals with mental health and/or substance use needs who are involved with the criminal justice system. Referrals must originate from Criminal Justice programs and/or the Mental Health Court.

Choosing Healthy Options to Instill Change and Empowerment (CHOICE) - mental health and substance use disorder services for individuals on probation. Offices are co-located at the Probation Day Reporting Centers (DRCs) and Re-entry Services Centers. Hotline (909) 963-9783.

1330 E. Cooley Dr., Colton (909) 580-3705

1300 E. Mountain View St., Barstow (760) 256-4230

DRCs

104 W. 4th St., San Bernardino (909) 382-7881

15480 Ramona Ave., Victorville (760) 243-8252

17830 Arrow Blvd., Fontana (909) 356-6439

Re-Integrative Supportive Engagement Services (RISES) – support services for severe mentally ill adults recently released from county jails. RISES links adults to mental health, substance use disorder, housing and other services.

1330 E. Cooley Dr., Colton (909) 580-3705

658 E. Brier Dr., San Bernardino (909) 501-0753

Supervised Treatment After Release (STAR) - court-referred outpatient program for adults with a serious and persistent mental illness. STAR helps address the mental health and substance use disorder needs of adults with repeated contact with the criminal justice system.

1330 E. Cooley Dr., Colton (909) 580-3705 | (909) 963-9783 Hotline

1300 E. Mountain View St., Barstow (760) 256-4230

7281 Dumosa Ave., Ste. 4, Yucca Valley (760) 853-4755

12625 Hesperia Rd., Victorville (760) 955-8300 | (909) 963-9783 Hotline

Telecare Forensics Assertive Community Treatment (FACT)/Community FACT - designed using the Assertive Community Treatment model to improve the lives of individuals living with a severe and persistent mental illness. FACT/CFACT provides wraparound services for adults who have extensive repeated contact with the criminal justice system or have a history of incarceration.

2080 S. E St., Ste. 250, San Bernardino (909) 433-9300

CHILDREN'S SYSTEM OF CARE

Services for seriously, emotionally disturbed children who are not benefiting from traditional mental health services. Services range from crisis intervention to life skills and educational services. Referrals must originate from a County Mental Health program and/or a placing agency.

Centralized Children's Intensive Case Management Services (CCICMS) - *coordination and monitoring of specialty programs including Therapeutic Behavioral Services, Success First, Group Homes, and Wraparound Services.*

658 E. Brier Dr., Ste. 200, San Bernardino (909) 501-0700

Juvenile Court Behavioral Health Services (JCBHS) / Healthy Homes - *for dependents of the court, ages 5 to 21. Program focuses on early detection, assessment, and treatment of mental health needs, including psychotropic medication referral review.*

900 E. Gilbert St., Cottage 4, San Bernardino (909) 387-7406

Parent Partner Program - *promotes partnerships between families, mental health providers, health care providers and school personnel.*

658 E. Brier Dr., Ste. 200, San Bernardino (909) 501-0700

SB 163 Wraparound – *services designed to help children/youth remain in their homes, rather than moving to a group home environment. Provided in collaboration with San Bernardino County Children and Family Services and Probation Department.*

Lutheran Social Services

41945 Big Bear Blvd., Ste. 221 - 223, Big Bear Lake (909) 866-5070

58923 Business Center Dr., Ste. A - E, Yucca Valley (760) 365-7209

South Coast Community Services

1425 W. Foothill Blvd., 3rd fl., Upland (877) 527-7227

Uplift Family Services, 596 N. Arrowhead Ave., San Bernardino (909) 266-2700

Victor Community Support Services

222 E. Main St., Ste. 117, Barstow (760) 255-1496

15095 Amargosa Rd., Ste. 201, 205 & 208, Victorville (760) 245-4695

JUVENILE JUSTICE

Services for minors involved in the juvenile justice system. Referrals must originate from the San Bernardino County Probation Department.

Court for the Individualized Treatment of Adolescents (CITA) - *outpatient therapy and psychiatric care for youth in the juvenile justice system.*

780 E. Gilbert St., San Bernardino (909) 386-0776

Forensic Adolescent Services Team (FAST) – services for youth detained in a San Bernardino County Juvenile Detention and Assessment Center (JDAC) or housed at a Probation treatment facility.

900 E. Gilbert St., San Bernardino

(909) 387-7118

Integrated New Family Opportunities (INFO) – for youth released from the Central Valley JDAC. Services include family and group therapy, supervision, case management, and peer counseling.

780 E. Gilbert St., San Bernardino

(909) 387-7385

15345 Bonanza Rd., Victorville

(909) 387-7380

Juvenile Justice Community Reintegration (JJCR) - for youth detained in a San Bernardino County Juvenile Detention and Assessment Center (JDAC). Services include individual case planning, home visits, referrals to resources, and academic and vocational support.

780 E. Gilbert St., San Bernardino

(909) 386-0776

15345 Bonanza Rd., Victorville

(909) 387-7380

OTHER REFERRAL ONLY SERVICES AND SUPPORTS

Adult Continuing Care Program (ACCP) - Formerly known as the Adult Residential Services (ARS) program, this program provides mental health services for adults with a mental health condition. ACCP provides a structured level of care after transition from long-term locked residential facilities. Referrals must originate from a health provider.

850 E. Foothill Blvd., Rialto

(909) 421-9425

CalWORKs - supportive services designed to improve an individual's emotional health and employment skills. Referrals must originate from the San Bernardino County Transitional Assistance Department (TAD).

Barstow Counseling Center, 1841 E. Main St., Barstow

(760) 255-5700

Hi-Desert Behavioral Health, 57407 29 Palms Hwy., Ste. F, Yucca Valley

(760) 366-1541

Mariposa Community Counseling, 2940 Inland Empire Blvd., Ontario

(909) 458-1350

Mesa Counseling Center, 850 E. Foothill Blvd., Rialto

(909) 421-9200

Victor Valley Behavioral Health, 12625 Hesperia Rd., Victorville

(760) 995-8300

Coalition Against Sexual Exploitation (CASE) – *services for sexually exploited children and youth (or those at risk for sexual exploitation). Services include mental health assessments, crisis intervention, case management, school enrollment assistance, transportation, and placement. Referrals must originate from a county agency.*

San Bernardino County Children's Network

825 E. Hospitality Ln., San Bernardino

(909) 383-9677

Community Reintegration Services (CRS) – *provides intensive case management to adults suffering from a mental health illness. CRS helps individuals transition back to their community after receiving long-term inpatient psychiatric treatment services. Referrals must originate from a psychiatric facility or county program.*

850 E. Foothill Blvd., Rialto

(909) 421-9380

Conservatorship Investigation Program – *provides assessments to gravely disabled children and adults suffering from a mental disorder. A treating hospital psychiatrist completes the assessment to determine if the individual meets criteria for conservatorship placement. Referrals must originate from a physician while the individual is hospitalized.*

686 E. Mill St., San Bernardino

(909) 798-8589

Driving Under the Influence (DUI) programs – *provides education, individual and interactive group counseling, and referrals to adults. Referrals must originate from the Superior Court or the Dept. of Motor Vehicles (DMV).*

Alcohol Education and Recovery Services, 12560 Central Ave., Chino

(909) 591-4761

Correctional Healthcare Companies, 353 W. Sixth St., San Bernardino

(909) 888-0149

Dalton and Associates, 12209 Hesperia Rd., Ste. G, Victorville

(760) 241-1777

Jackson-Bibby Awareness Group

14420 Civic Dr., Ste. 3, Victorville

(760) 241-3300

222 E. Main St., Ste. 218, Barstow

(760) 256-6114

1200 Arizona St., Ste. A10, Redlands

(909) 792-6925

Rehabilitation and Alcohol Program, 17205 Arrow Blvd., Fontana

(909) 356-9390

Valley Improvement Program

8540 Archibald Ave., Rancho Cucamonga

(909) 987-4036

210 W. B St., Ontario

(909) 983-3665

1589 W. Ninth St., Ste. E, Upland

(909) 985-2785

Drug Court Programs – *referrals must originate from the Superior Court.*

Fontana Drug Court, PRIDE (Probationers Only)

1874 Business Center Dr., San Bernardino

(909) 386-0523

Joshua Tree Drug Court Center for Change

61607 29 Palms Hwy., Ste. D., Joshua Tree

(760) 366-8641

Victor Valley Center for Change

15770 Mojave Dr., Ste. L, Victorville

(760) 843-7809

Emergency Shelter Services – *emergency housing for homeless individuals living with a behavioral health condition.* (909) 388-5600

Homeless Outreach and Support Team (HOST) – *community-based, on-site outreach and engagement services to homeless individuals and their families.* (909) 421-4633

Innovative Remote Onsite Assistance Delivery (INNROADs) – *provides services to individuals experiencing homelessness and living in rural and isolated areas.* (909) 421-4612

Long-Term Residential Care – *services for individuals placed in or discharged from a licensed, long-term, locked facility, including Institutes for Mental Diseases (IMDs) and State Hospitals. The program provides case management and transitional services to appropriate levels of care. Referrals must originate from a hospital.* (909) 421-9479

SUD Residential Treatment Programs – *provides SUD services in a home-like setting, while attending treatment services. Treatment services include group counseling, individual counseling, and alcohol and drug education. Referrals must originate from DBH's Screening, Assessment and Referral Center.*

Inland Valley Recovery Services

934 N. Mountain Ave., Ste. A & B, Upland (909) 949-4667

1260 Arrow Hwy., Bldg. C., Upland (909) 932-1069

Varp, Inc.

Gibson House for Men, 1100 N. D St., San Bernardino (909) 884-0840

Gibson House for Women, 1135 N. D St., San Bernardino (909) 888-6956

Supportive Services – *full service partnership support for individuals living in permanent supportive housing projects.* (909) 421-4633

Triage, Engagement and Support Teams (TEST) – *provides crisis intervention services to individuals in the community who are experiencing a mental health crisis. TEST staff work alongside law enforcement to respond to crisis mental health calls, provide crisis intervention and follow-up case management and referrals.* (909) 873-4409

Therapeutic Alliance Program (TAP) - *a 90-day residential treatment program for adults. TAP provides services to individuals struggling with mental illness and substance abuse. Referrals must originate from a hospital or other community facility.*

850 E. Foothill Blvd., Rialto (909) 421-9425

Triage Transitional Services (TTS) – *Services to help decrease hospitalizations. Services include screening and assessments, crisis services, transportation, and referrals to outpatient programs. Referrals must originate from Arrowhead Regional Medical Center Behavioral Health Triage.*

400 N. Pepper Ave., Colton (909) 580-2141

ADMINISTRATIVE OFFICES and SUPPORT PROGRAMS

The following programs manage and/or support administrative functions of the department and do not provide direct client care. All addresses are 303 E. Vanderbilt Way, San Bernardino, unless otherwise noted.

Billing - Bills patient and third-party payer sources for DBH clinics. (909) 388-0829

Children's Youth and Collaborative Services (CYCS) – coordination and monitoring of the children's system of care.
658 E. Brier Dr., Ste. 150, San Bernardino (909) 387-5300

Child & Youth Connection - a collaborative effort between DBH, Public Defender's Office, and San Bernardino County Children's Network to support and provide prevention services for foster youth, juvenile justice involved children and transitional age youth.
658 E. Brier Dr., Ste. 200, San Bernardino (909) 501-0700

Crisis Intervention Training (CIT) – behavioral health education and training for first responders and community partners on how to appropriately respond to individuals experiencing a behavioral health crisis, communication and de-escalation skills, and community resources and referrals.
303 E. Vanderbilt Way, San Bernardino (909) 386-8258

Compliance - monitors adherence to state/federal regulations, monitors licenses and credentials, and develops department-wide standards, policies and procedures. (909) 388-0879

Contracts - conducts procurements, prepares contracts and Board Agenda Items, and provides related administrative supportive services. (909) 388-0863

Director's Office (909) 388-0801

Facilities and Property Management (909) 386-8267

Fiscal Services - manages and monitors DBH's budget, state and federal cost reports, accounts payable, contracts management, billing, purchasing, fiscal audits, and payroll. (909) 388-0819

Human Resources - helps resolve personnel matters and interprets personnel related rules, regulations and policies, such as the MOU, Personnel Rule, Standard Practice Manual and Labor Laws. (909) 388-0890

Information Technology (909) 388-0900

Internal Audits – *conducts fiscal audits and monitors providers to ensure claims are compliant with contract terms.* (909) 388-0983

Managed Care Coordination – *contact for managed care plans to refer eligible members to mental health services.* (909) 383-3940

Medical Records – *maintains, secures, and facilitates the release of medical records/health information. 850 E. Foothill Blvd., Rialto* (909) 421-9350

Medical Services – *oversees the delivery of psychiatric, substance use, and nursing services.* (909) 388-0810

Mental Health Services Act (MHSA) Administration - *oversees the development and implementation of MHSA funded programs.*
1950 S. Sunwest Ln., San Bernardino (909) 242-4021

Office of Equity and Inclusion – *develops and promotes cultural competence for DBH staff and service providers.* (909) 386-8223

Payroll (909) 388-0848

Public Relations and Outreach - *develops and implements effective communication and public relations strategies and coordinates community outreach and education.* (909) 386-9720

Quality Management - *supports compliance with federal, state and county regulations, performs Medi-Cal certification/re-certification for contract agencies, and completes utilization review activities.* (909) 386-8227

Receipts – *receives posts payments and processes daily bank deposits.* (909) 388-0949

Research and Evaluation - *collects, analyzes and provides information used to measure outcomes and increase the effectiveness of programs and services.* (909) 388-0978

Substance Use Disorder & Recovery Services – *coordination and monitoring of substance use disorder programs, providers, and services.*
658 E. Brier Dr., Ste. 250, San Bernardino (909) 501-0728

Workforce Education & Training – 1950 S. Sunwest Ln., San Bernardino (909) 252-4017

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NONDISCRIMINATION NOTICE

DBH complies with federal and state civil rights laws. DBH does not unlawfully discriminate, exclude people, or treat them differently because of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity, sexual orientation or Limited English Proficiency (LEP). DBH provides free aids and services to people with disabilities to help them communicate effectively with DBH such as:

- qualified sign language interpreters;
- written information in other formats (large print, audio, accessible electronic formats, and other formats);
- free language services to people whose primary language is not English, such as qualified interpreters, and information written in other languages.

If you need these services, contact DBH at (888) 743-1478 (711 CA Relay).

HOW TO FILE A GRIEVANCE

If you believe that DBH has failed to provide these services or you have been discriminated against in another way on the basis of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity, sexual orientation, or LEP you can file a grievance with the department's ACA 1557 Civil Rights Coordinator. You can file a grievance by phone, in writing, in person, or electronically:

Civil Rights Coordinator/ACA 1557 Coordinator
DBH Office of Equity and Inclusion
Attn: ACA 1557 Coordinator
303 E. Vanderbilt Way,
San Bernardino, CA 92415-0026
Phone: (909) 386-8223 (TTY users dial 711)
Fax: (909) 388-0868
Email: ACA1557@dbh.sbcounty.gov

If the department is unable to successfully resolve the grievance, the complainant may file a civil rights complaint with the U.S. Department of Health and Human Services Office of Civil Rights. You can file electronically at <https://www.hhs.gov/ocr/complaints/index.html> or you can file by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Ave., SW
Room 509F, HHH Building
Washington, DC 20201
(800) 368-1019, (800) 537-7697 (TDD).

LANGUAGE ASSISTANCE TAGLINES

English

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1 (888) 743-1478 (TTY: 711).

ATTENTION: Auxiliary aids and services, including but not limited to large print documents and alternative formats, are available to you free of charge upon request.

Call 1 (888) 743-1478 (TTY: 711).

Español (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1 (888) 743-1478 (TTY: 711).

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1 (888) 743-1478 (TTY: 711).

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1 (888) 743-1478 (TTY: 711).

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

1 (888) 743-1478 (TTY: 711) 번으로 전화해 주십시오.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1 (888) 743-1478 (TTY: 711)。

Հայերեն (Armenian)

ՈՒՇԱԴՐՈՒԹՅՈՒՆՆԵՐԸ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Ջանգահարեք 1 (888) 743-1478 (TTY (հեռատիպ)՝ 711).

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1 (888) 743-1478 (телетайп: 711).

LANGUAGE ASSISTANCE TAGLINES

فارسی (Farsi)

شما برای رایگان بصورت زبانی تسهیلات کنید، می گفتگو فارسی زبان به اگر: **هجوت**
بگیرید تماس (TTY: 7-1-1) 1 (888) 743-1478 با. باشد می فراهم

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。

1 (888) 743-1478 (TTY: 7-1-1) まで、お電話にてご連絡ください。

Hmoob (Hmong) LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1 (888) 743-1478 (TTY: 7-1-1).

ਪੰਜਾਬੀ (Punjabi)

ਧਿਆਨ ਧਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1 (888) 743-1478 (TTY: 7-1-1) 'ਤੇ ਕਾਲ ਕਰੋ।

العربية (Arabic)

1 (888) 743-1478 برقم اتصل. بالمجان لك تتوافر اللغوية المساعدة خدمات فإن اللغة، اذكر تتحدث كنت إذا: ملحوظة (والبكم الصم هاتف رقم): 7-1-1)

हिंदी (Hindi) ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1 (888) 743-1478 (TTY: 7-1-1) पर कॉल करें।

ภาษาไทย (Thai)

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1 (888) 743-1478 (TTY: 7-1-1).

ខ្មែរ (Cambodian)

ប្រយ័ត្ន: អើសិនជាអ្នកនិយាយភាសាខ្មែរ, រសវាជំនួយមននកភាសា រោយមិនគិតថ្លៃ គឺអាចមានសំរាប់ អ្នក។ ចូល ទូល លេខ 1 (888) 743-1478 (TTY: 7-1-1)។

ພາສາລາວ (Lao)

ໂບດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີຮ່ວມໃຫ້ທ່ານ. ໂທ 1 (888) 743-1478 (TTY: 7-1-1).